

PROMOTIONAL OFFER TERMS AND CONDITIONS (TERMS)

1.	Name of promotion	Standard Bank Prestige – 2024 Unu Promo
2.	Promoter	The Standard Bank of South Africa Limited (Standard Bank/We/Us/Our)
3.	Start date	00h00 on the xx July 2024
4.	End date	Indefinite
5.	What we are offering (Offer)	<p>We are offering Prestige Account clients additional benefits on the Unu Health App (“App”). The offer is structured as follows;</p> <ul style="list-style-type: none"> • Prestige account holders will automatically qualify for 5 free face scans per month on the App.
6.	Who qualifies for the Offer	<p>To qualify you need to adhere to the incentive campaign rules as follows;</p> <ol style="list-style-type: none"> 1) You must have an active Standard Bank Prestige account. 2) Performed a minimum of 5 (1 credit and 4 debits) customer initiated transactions per month. 3) No consecutive sweeping transactions over the last month. A sweeping transaction is where a customer transfers at least 80% of their monthly credits/salary to another bank.
7.	Who does not qualify for the Offer	<ol style="list-style-type: none"> 1) Staff accounts are excluded from this campaign. 2) Clients holding a secondary account.
8.	How to accept the Offer	The Promo benefits will automatically be activated on your App profile once the above criteria are met.
9.	How you will receive the Offer	The Promo benefits will be available on the App with 7 days of a qualifying account being opened.
10.	Other terms	All account opening process and compliance frameworks will be applied as per the business-as-usual account opening process. Fraudulent and non-compliant accounts will not be eligible for the Promo.

11. GENERAL

- 11.1 Please read the Terms carefully and pay special attention to the clauses that are in bold, as they may limit our liability (responsibility) or involve some risk to you.
- 11.2 We are the promoter of the Offer. Any reference to **we/us/our** includes our directors, sponsors, agents or consultants, where the context allows for it.
- 11.3 By participating in the Offer, you agree to be bound by:
- 11.3.1 these Terms;
 - 11.3.2 the terms and conditions of any of our products or services that you sign up for as part of the Offer;
 - 11.3.3 the terms and conditions of the App; and
 - 11.3.4 any supplier terms and conditions (if applicable).
- 11.4 These Terms apply to the Offer and to all information (including promotional or advertising material that is published) in relation to the Offer.
- 11.5 ***We are not responsible for any loss or damage which you or any third party may suffer as a result of you taking up the Offer.***
- 11.6 ***We are not responsible if you are not able to successfully take up the Offer for any reason, including because of an interruption in services or a technological failure.***
- 11.7 ***We reserve the right to amend these Terms.***
- 11.8 ***If required by the Minister for Trade, Industry and Competition, the National Consumer Commission or for any other reason, we can end Offer immediately with or without notice to you. If this happens, you waive (give up) any rights which you may have against us and you will have no claim against us.***

- 11.9 ***Nothing in these Terms prevents you from approaching the National Consumer Commission or any other relevant authority to obtain relief.*** If there is a dispute in respect of these Terms or the Offer, our decision is final and binding and no correspondence will be entered into.
- 11.10 The Offer cannot be used together with any other similar offer or campaign promoted by us.